Disruption Risk Mitigation in Supply Chains - The Risk Exposure Index Revisited

Chung-Piaw Teo NUS Business School & Institute of OR and Analytics



Sarah Yini Gao Singapore Management University Zhenzhen Yan National University of Singapore

David Simchi-levi MIT

Acknowledgement



Thanks to Sun De-Feng, Toh Kim Chuan for their software SDPNAL+ to solve large scale Doubly Nonegative Problem.

Supply Chain Risk Management



How to reduce the impact of disruption to supply chain?

Resilinc: Supply Chain Disruptions Nearly Doubled in 2017



The following chart provides the top 5 supply chain event types for 2016 and 2017. Factory Fire/Explosion increased in 2017, representing 18% of all EventWatch bulletins issued up from 13% in 2016. Merger & Acquisition dropped slightly from 20% of bulletins issued in 2016 to 17% issued in 2017, though the number of bulletins issued for the event type actually rose last year. While Business Sale or Spin-off maintained its

Supply Chain Risk Management



RISK PRIORITIZATION **RISK MITIGATION**

Plan

• Motivation:

Time-To-Recovery and Supply Chain Disruption

• Mitigation:

Distributionally Robust Model using worst case CVAR

• Prioritization:

– Sensitivity Analysis on Supply Chain Mitigation

Research Question



Measuring the Supply Chain Disruption Impact



Supply Chain Mitigation to minimize the impact of Lost Sales?



capacity only!

HOW TO MODEL TIME-TO-RECOVERY? Complex function of random events Building DRO Model difficult



$$\begin{array}{ll} \text{Time of Disruption} \\ & \prod_{u,l} \sum_{j \in \mathcal{N}} f_j l_j \\ & \sum_{i \in \mathcal{M}, (i,j) \in \mathcal{G}} x_{ij} + l_j \geq d_j T^R, \\ & \sum_{i \in \mathcal{M}, (i,j) \in \mathcal{G}} x_{ij} - u_i \leq r_i, \\ & \sum_{j \in \mathcal{M} \cup \mathcal{N}, (i,j) \in \mathcal{G}} \frac{x_{ij} I_{it}^{PT}}{B_{tj}} - u_j \geq 0, \\ & \sum_{i \in \mathcal{A}_k} u_i \leq (T^R - T_k^r (1 - v_k)) c_k, \\ & x_{ij} \geq 0, u, l \geq 0 \\ & \text{Available} \\ & \text{capacity within} \\ & \text{time of disruption} \end{array}$$

Benchmark #1 Risk-Exposure-Index: At most one node disrupted

Find min cost inventory strategy to ensure zero lost sales in all disruption scenarios

 $h^{\mathsf{T}}r$ min $s.t. \qquad \sum_{i \in \mathcal{M}: (i,j) \in \mathcal{G}} x_{ij}^{(w)} \geq d_j T^{R(w)}, \qquad \forall j \in \mathcal{N}, w \in \{1, 2, .., p\}$ $\sum_{\substack{j \in \mathcal{M} \cup \mathcal{N}: (i,j) \in \mathcal{G} \\ i \in \mathcal{M}: (i,j) \in \mathcal{G}}} x_{ij}^{(w)} - u_i^{(w)} \leq r_i, \qquad \forall i \in \mathcal{M}, w \in \{1, 2, ..., p\}$ $\sum_{i \in \mathcal{M}: (i,j) \in \mathcal{G}} \frac{x_{ij}^{(w)} I_{it}^{PT}}{B_{tj}} - u_j^{(w)} \geq 0, \qquad \forall j \in \mathcal{M}_2, t \in \mathcal{T}_j, w \in \{1, 2, ..., p\}$ $0, \qquad \forall j \in \mathcal{M}_2, t \in \mathcal{T}_j, w \in \{1, 2, .., p\}$ $\sum_{i \in A_{i}} u_{i}^{(w)} \leq (T^{R^{(w)}} - T_{k}^{r}(1 - v_{k}^{(w)}))c_{k}, \qquad \forall k \in \mathcal{P}, w \in \{1, 2, ..., p\}$ $v_w^{(w)} = 1$ $\forall w \in \{1, 2, .., p\}$ $v_k^{(w)} =$ $\forall k \neq w, \forall w \in \{1, 2, .., p\}$ 0 $x_{ij}^{(w)} \ge 0, u_j^{(w)} \ge 0,$ $\forall w \in \{1, 2, \dots, p\}$ $m{r} \ge m{0}$

Risk Measure: Worst Case CVaR



$$\begin{split} \min_{ij,u,l)} & \sum_{j \in \mathcal{N}} f_j l_j \\ t. & \sum_{i \in \mathcal{M}, (i,j) \in \mathcal{G}} x_{ij} + l_j \geq d_j T^R, \qquad \forall j \in \mathcal{N} \\ & \sum_{j \in \mathcal{M} \cup \mathcal{N}, (i,j) \in \mathcal{G}} x_{ij} - u_i \leq r_i, \qquad \forall i \in \mathcal{M} \\ & \sum_{j \in \mathcal{M}, (i,j) \in \mathcal{G}} \frac{x_{ij} I_{it}^{PT}}{B_{tj}} - u_j \geq 0, \qquad \forall j \in \mathcal{M}, t \in \mathcal{T}_j \\ & \sum_{i \in \mathcal{A}_k} u_i \leq (T^R - T_k^r (1 - v_k)) c_k, \qquad \forall k \in \mathcal{P} \\ & x_{ij} \geq 0, u, l \geq 0 \end{split}$$

Optimize inventory strategy $WCVaR_{1-\eta}(\mathbf{r}) := \max_{p(\tilde{v})\in\mathcal{P}} \left\{ \min_{\theta} \theta + \frac{1}{\eta} E[(Z(\mathbf{r}, \tilde{\mathbf{v}}) - \theta)^+] \right\}$

Robust to disruption probabilities

Benchmark #2 Stochastic Programming using CVaR

 $\begin{array}{l} \min \ \theta + \frac{1}{\eta} \sum_{w \in S} p^{(w)} Q^{(w)}(\boldsymbol{r}, \theta) \\ s.t. \ \boldsymbol{h}^{\mathsf{T}} \boldsymbol{r} \leq b \boldsymbol{r} \\ \boldsymbol{r} \geq \boldsymbol{0} \end{array}$

where for any w = 1, ..., |S|,

$$\begin{split} Q^{(w)}(r,\theta) &= \min \, y^{(w)} \\ s.t. \ y^{(w)} &\geq \sum_{j \in \mathcal{N}} f_j^{(w)} l_j^{(w)} - \theta \\ &\sum_{i \in \mathcal{M}: (i,j) \in \mathcal{G}} x_{ij}^{(w)} + l_j^{(w)} \geq d_j T^{R^{(w)}}, \qquad \forall j \in \mathcal{N} \\ &\sum_{j \in \mathcal{M} \cup \mathcal{N}: (i,j) \in \mathcal{G}} x_{ij}^{(w)} - u_i^{(w)} \leq r_i, \qquad \forall i \in \mathcal{M} \\ &\sum_{i \in \mathcal{M}: (i,j) \in \mathcal{G}} \frac{x_{ij}^{(w)} I_{it}^{PT}}{B_{tj}} - u_j^{(w)} \geq 0, \qquad \forall j \in \mathcal{M}_2, t \in \mathcal{T}_j \\ &\sum_{i \in \mathcal{A}_k} u_i^{(w)} \leq (T^{R^{(w)}} - T_k^r(1 - v_k^{(w)})) c_k, \, \forall k \in \mathcal{P} \\ &y^{(w)} \geq 0 \\ &x_{ij}^{(w)}, u_j^{(w)}, l_j^{(w)} \geq 0, \forall i \in \mathcal{M}, j \in \mathcal{N} \end{split}$$

Plan

• Motivation:

Time-To-Recovery and Supply Chain Disruption

• Mitigation:

Distributionally Robust Model using worst case CVAR

• Prioritization:

– Sensitivity Analysis on Supply Chain Mitigation

Conic Formulation for Worst Case CVaR

$$\begin{split} Z(\boldsymbol{v},\boldsymbol{r}) &= \min_{\substack{(x_{ij},\boldsymbol{u},\boldsymbol{l}) \\ (x_{ij},\boldsymbol{u},\boldsymbol{l})}} \sum_{j \in \mathcal{N}} f_j l_j & \text{Dual Variables} \\ s.t. &\sum_{i \in \mathcal{M}, (i,j) \in \mathcal{G}} x_{ij} + l_j \geq d_j T^R, & \forall j \in \mathcal{N} & \boldsymbol{\alpha} \\ &\sum_{j \in \mathcal{M} \cup \mathcal{N}, (i,j) \in \mathcal{G}} x_{ij} - u_i \leq r_i, & \forall i \in \mathcal{M} & \boldsymbol{\beta} \\ &\sum_{i \in \mathcal{M}, (i,j) \in \mathcal{G}} \frac{x_{ij} I_{it}^{PT}}{B_{tj}} - u_j \geq 0, & \forall j \in \mathcal{M}, t \in \mathcal{T}_j & \boldsymbol{\gamma} \\ &\sum_{i \in \mathcal{A}_k} u_i \leq (T^R - T_k^r (1 - v_k)) c_k, & \forall k \in \mathcal{P} & \boldsymbol{\delta} \\ &x_{ij} \geq 0, \boldsymbol{u}, \boldsymbol{l} \geq \boldsymbol{0} \end{split}$$

Dual:

Conic Formulation for Linear Constraints and Given Moments

Sam Burer (2009)

Natarajan-Teo-Zheng (2009):

The Model (CPCMM) Starting Point

Mathematical Programming	On the copositive representation of binary and continuous nonconvex quadratic programs			
	Journal	Mathematical Programming		
	Publisher	Springer Berlin / Heidelberg		
	ISSN	0025-5610 (Print) 1436-4646 (Online		
	Category	FULL LENGTH PAPER		
	DOI	10.1007/s10107-008-0223-z		
	Subject Collection	Mathematics and Statistics		
	SpringerLink Date	Tuesday, April 29, 2008		
	Continue Elizat			

Samuel Burer¹

 Department of Management Sciences, University of Iowa, Iowa City, IA 52242-1994, USA

Received: 27 November 2006 Accepted: 26 March 2008 Published online: 29 April 2008

Completely positive programs (CPP) for deterministic optimization problems

(P) $\sup_{z \in U} \mathbf{E}[Z]$	$\tilde{\mathbf{c}}(\tilde{\mathbf{c}})]$				
where $Z(\tilde{\mathbf{c}}) = max$	$ ilde{\mathbf{c}}^T \mathbf{x}$				
s.t.	$\mathbf{a}_i^T \mathbf{x} = b_i, \forall i \in M$				
	$\mathbf{x} \geq 0$				
	$x_j \in \{0, 1\}, \forall j \in B$				
(C) max $\sum_{j \in N} Y_{jj}$					
s.t. $\mathbf{a}_i^T \mathbf{p} =$	$b_i, \forall i \in M$				
$\mathbf{a}_i^T X \mathbf{a}_i$	$=b_{i}^{2},\forall i\in M$				
$X_{jj} =$	$p_j, \forall j \in B$				
$ \left(\begin{array}{c} 1\\ \mu\\ \mathbf{p} \end{array}\right) $	$ \begin{array}{cc} \mu^T & \mathbf{p}^T \\ Q & Y \\ Y^T & X \end{array} \right) \succ_{cp} 0 $				

Conic Formulation for Quadratic Constraints and Given Moments

$$egin{aligned} Z(ilde{oldsymbol{v}}) &= \max \ oldsymbol{c}_1^{ op} oldsymbol{x} + ilde{oldsymbol{v}}^{ op} C_2 oldsymbol{x} + oldsymbol{x}^{ op} C_3 oldsymbol{x} \ s.t. \quad A_1 oldsymbol{x} &= oldsymbol{b}_1 \ A_2 oldsymbol{x} &= oldsymbol{b}_1 \ A_2 oldsymbol{x} &= oldsymbol{b}_2 - M oldsymbol{ ilde{v}} \ (A_3 oldsymbol{x}) \circ (A_4 oldsymbol{x}) = 0 \ x_j \in \{0,1\} \ oldsymbol{x} \geq 0 \ \end{array} egin{aligned} &\forall j \in \mathcal{B} \ oldsymbol{x} \geq 0 \end{aligned}$$

Conic Formulation for Quadratic Constraints

THEOREM 1. Problem (2) is equivalent to the following completely positive program.

$Z^m =$	$\max c_1^{T} p^x + C_2 \cdot Y^x + C_3 \cdot X^x$			
	s.t. Constraints on Decision Variables			
	$\overline{A_1 \boldsymbol{p}^x = \boldsymbol{b}_1}$		ϕ_x	
	$\underline{diag}(A_1 X^x A_1^{T}) = \mathbf{b}_1 \circ \mathbf{b}_1$		<i>e</i>	
	$A_2 p^x + M \mathbf{w} = b_2$		ϕ_{xv}	
	$diag((A_2 M) \begin{pmatrix} X^x & Y^x \\ Y^{x^{T}} & X^w \end{pmatrix} (A_2 M)^{T}) = b_2 \circ b_2$		ϵ_{xv}	
	$diag(A_3 X^x A_4^{T}) = 0$		λ	
	$p_j^x = \overline{X}_{jj}^x,$	$\forall j \in \mathcal{B}$	ψ_x	1
	<u>Constraints on Random Variables</u>			(3)
	$M_1 oldsymbol{w} = oldsymbol{b}$		ϕ_v	
	$diag(M_1X^wM_1^{ op}) = oldsymbol{b} \circ oldsymbol{b}$		ϵ_v	
	$w_j = X_{jj}^w$	$\forall j \in \mathcal{U}^{\mathcal{B}}$	$oldsymbol{\psi}_v$	
	$\boldsymbol{w}_i = \boldsymbol{\mu}_i,$	$\forall j \in \mathcal{U}$	ν_v	
	$oldsymbol{X}^w_{ij} = \Sigma_{ij},$	$\forall i, j \in \mathcal{U}$	Θ_v	
C	$CP = egin{pmatrix} 1 & oldsymbol{w}^{ op} & oldsymbol{p}^{x op} \ oldsymbol{w} & X^w & Y^{x op} \ oldsymbol{p}^x & Y^x & X^x \end{pmatrix} \succcurlyeq_{cp} 0$		ρ	

where \mathcal{U} denotes the set of random variables with specified moments. We assume there is a partition of principal sub-matrices of X^w specified with moments. $\mathcal{U}^{\mathcal{B}}$ denotes the set of Bernoulli random variable.

Conic Formulation for Quadratic Constraints

DUAL

LEMMA 1 (Co-positive Schur Complement (Hanasusanto and Kuhn (2017))). Consider a symmetric matrix

$$D = \begin{pmatrix} A & B \\ B^{\mathsf{T}} & C \end{pmatrix}$$

with $A \succ 0$. Then $D \succ_{co} 0$ if $C - B^{\mathsf{T}} A^{-1} B \succ_{co} 0$.

PROPOSITION 2. Consider the completely positive program (3) and its dual co-positive program (4). If $(A_1^{\mathsf{T}}A_1 - C_3) \succ_{co} 0$, then there is no duality gap between the two problem.

Conic Formulation for Worst Case CVaR

 $Z(\boldsymbol{\tilde{v}},r)$

$$\begin{split} \max & \sum_{j \in \mathcal{N}} d_j \alpha_j T^R - \sum_{i \in \mathcal{M}} r_i \beta_i - \sum_{k \in \mathcal{P}} c_k \delta_k (T^R - T_k^r (1 - v_k)) \\ s.t. & (\boldsymbol{\alpha}, \boldsymbol{\beta}, \boldsymbol{\gamma}, \boldsymbol{\delta}, s^1, s^2, s^3, s^4, s^5) \in \mathcal{F} \\ & \left\{ \begin{array}{ll} \alpha_j - \beta_i + s_l^1 = 0, & \forall j \in \mathcal{N}, (i, j) \in \mathcal{G}_1 \\ -\beta_i + \sum_{t \in \mathcal{T}_j} \frac{\gamma_i^j I_{tT}^R}{B_{tj}} + s_l^2 = 0, & \forall i \in \mathcal{M}, \forall j \in \mathcal{M}_2, (i, j) \in \mathcal{G} \\ -\delta_k + \beta_{i(k)} - \sum_{t \in \mathcal{T}_{i(k)}} \gamma_t^{i(k)} + s_l^3 = 0, & \forall k \in \mathcal{P}, i(k) \in \mathcal{A}_k, i(k) \in \mathcal{M}_2 \\ -\delta_k + \beta_{i(k)} + s_l^4 = 0, & \forall k \in \mathcal{P}, i(k) \in \mathcal{A}_k, i(k) \in \mathcal{M}_1 \\ \alpha_j + s_j^5 = f_j & \forall j \in \mathcal{N} \\ \mathbf{\alpha} \in \mathbb{R}^n_+, \boldsymbol{\beta} \in \mathbb{R}^m_+, \boldsymbol{\gamma} \in \mathbb{R}^{tp}_+, \mathbf{\delta} \in \mathbb{R}^n_+ \\ s^1 \in \mathbb{R}^{|\mathcal{G}_2|}, s^2 \in \mathbb{R}^{|\mathcal{G}_1|}_+, s^3 \in \mathbb{R}^m_+ \end{split} \right. \end{split}$$

$$(Z(\tilde{\boldsymbol{v}},r)-\theta)^{+} = \max \sum_{j\in\mathcal{N}} d_{j}\alpha_{j}T^{R} - \sum_{i\in\mathcal{M}} r_{i}\beta_{i} - \sum_{k\in\mathcal{P}} c_{k}\delta_{k}(T^{R} - T_{k}^{r}(1-\tilde{v}_{k})) - \theta y$$
s.t.
$$(\boldsymbol{\alpha},\boldsymbol{\beta},\boldsymbol{\gamma},\boldsymbol{\delta},\boldsymbol{s^{1}},\boldsymbol{s^{2}},\boldsymbol{s^{3}},\boldsymbol{s^{4}},\boldsymbol{s^{5}}) \in \mathcal{F}$$

$$(1-y)(\sum_{j\in\mathcal{N}} \alpha_{j} + \sum_{i\in\mathcal{M}} \beta_{i} + \sum_{k\in\mathcal{P}} \delta_{k}) = 0$$

$$y \in \{0,1\}$$

Strengthening the Formulation

LEMMA 3. The optimal dual variables $(\alpha^*, \beta^*, \gamma^*, \delta^*)$ in Problem (14) satisfies: $\sum_{j \in \mathcal{N}} d_j \alpha_j^* \leq \sum_{k \in \mathcal{P}} c_k \delta_k^*$

LEMMA 4. We have following constraints as valid cuts to the problem.

$$\beta_j + s_j^8 = \left(\max_{i=1}^n f_i\right) y, \forall j = 1, \dots, m$$

$$\delta_k + s_k^9 = \left(\max_{i=1}^n f_i\right) y, \forall k = 1, \dots, p$$

$$y + s^{10} = 1$$

$$\alpha_i s_i^5 = 0, \forall i = 1, \dots, n$$

$$\alpha_j + s_j^{11} = f_j y$$

$$s^8, s^9, s^{10}, s^{11} \ge 0$$

Conic Formulation for Worst Case CVaR

.....has a completely positive conic programming formulation

Conic Formulation for Worst Case CVaR

$$\begin{aligned} (Z(\boldsymbol{v}, T^{R}(\tilde{\boldsymbol{v}}), \boldsymbol{r}) - \theta)^{+} &= \max \left(\sum_{j \in \mathcal{N}} d_{j} \alpha_{j} - \sum_{k \in \mathcal{P}} c_{k} \delta_{k} \right) T^{R} - \sum_{i \in \mathcal{M}} r_{i} \beta_{i} + \sum_{k \in \mathcal{P}} c_{k} \delta_{k} T^{r}_{k} (1 - \tilde{\boldsymbol{v}}_{k}) - \theta \boldsymbol{y} \\ s.t. \quad (\boldsymbol{\alpha}, \boldsymbol{\beta}, \boldsymbol{\gamma}, \boldsymbol{\delta}, \boldsymbol{s^{1}}, \boldsymbol{s^{2}}, \boldsymbol{s^{3}}, \boldsymbol{s^{4}}, \boldsymbol{s^{5}}) \in \mathcal{F} \\ (1 - \boldsymbol{y}) (\sum_{j \in \mathcal{N}} \alpha_{j} + \sum_{i \in \mathcal{M}} \beta_{i} + \sum_{k \in \mathcal{P}} \delta_{k}) = 0 \\ \boldsymbol{y} \in \{0, 1\} \end{aligned}$$

.....has a completely positive conic programming formulation



Plan

• Motivation:

Time-To-Recovery and Supply Chain Disruption

• Mitigation:

Distributionally Robust Model using worst case CVAR

• Prioritization:

– Sensitivity Analysis on Supply Chain Mitigation

Which company's recovery ability matters the most?

Considering decreasing firm k's TTR by one unit, how will the worst-case expected lost sales change?

$$Z(\mathbf{v}, \mathbf{r}) = \min_{\substack{(x_{ij}, \mathbf{u}, \mathbf{l}) \\ s.t.}} \sum_{j \in \mathcal{M}, (i,j) \in \mathcal{G}} x_{ij} + l_j \ge d_j T^R(\mathbf{v}), \quad \alpha$$

$$\sum_{\substack{j \in \mathcal{M}, (i,j) \in \mathcal{G} \\ j \in \mathcal{M} \cup \mathcal{N}, (i,j) \in \mathcal{G}}} x_{ij} - u_i \le r_i, \quad \beta$$

$$\sum_{\substack{i \in \mathcal{M}, (i,j) \in \mathcal{G} \\ \sum_{i \in \mathcal{M}, (i,j) \in \mathcal{G}}} \frac{x_{ij} l_k^{PT}}{B_{ij}} - u_j \ge 0, \quad \gamma$$

$$\sum_{\substack{i \in \mathcal{M}, (i,j) \in \mathcal{G} \\ \sum_{i \in \mathcal{A}_k}} u_i \le (T^R(\mathbf{v}) - T_k^r(1 - v_k))c_k, \quad \delta$$

$$E[c_k \delta_k (1 - v_k)] \quad \text{An optimal solution of the completely positive program equivalent to program equivalent to to the completent to$$

the worst-

expected lost sale problem.

case

Which company's capacity or inventory level matters the most?

Considering decreasing firm k's capacity or inventory level by one unit, how will the worst-case expected lost sales changes?

$$\begin{split} Z(\mathbf{v},\mathbf{r}) &= \min_{\substack{(x_{ij},\mathbf{u},\mathbf{l}) \\ (x_{ij},\mathbf{u},\mathbf{l}) \\ s.t.}} \sum_{\substack{i \in \mathcal{M}, (i,j) \in \mathcal{G} \\ j \in \mathcal{M} \cup \mathcal{N}, (i,j) \in \mathcal{G} \\ \sum_{i \in \mathcal{M}, (i,j) \in \mathcal{G}} x_{ij} - u_i \leq r_i, \\ \sum_{i \in \mathcal{M}, (i,j) \in \mathcal{G}} x_{ij} - u_j \geq 0, \\ \sum_{i \in \mathcal{M}, (i,j) \in \mathcal{G}} \frac{x_{ij} r_i^{p_T}}{B_{ij}} - u_j \geq 0, \\ \sum_{i \in \mathcal{A}_k} u_i \leq (T^R(\mathbf{v}) - T_k^r(1 - v_k))c_k, \\ x_{ij} \geq 0, \mathbf{u}, \mathbf{l} \geq \mathbf{0} \end{split} \qquad E[\delta_k(T^R - T_k^r(1 - v_k) - v_k)] = \mathbf{0} \end{split}$$

Computational Results



Benchmark #1





Computational Results



Simulated Lost Sales CDFs Comparison

Benchmark #2

Computational Results





 Table 5
 Statistics of simulated lost sales under the same budget

	Mean	STD	70% CVaR	80% CVaR	90% CVaR
COP Model (Confidence level 70%)	0.5673	1.1675	1.8851	2.4305	3.6178
Stochastic Model(Confidence level 70%)	0.5623	1.2343	1.8745	2.6999	3.7901
COP Model (Confidence level 80%)	0.5383	1.1339	1.7884	2.3937	3.4969
Stochastic Model(Confidence level 80%)	0.5341	1.2635	1.7803	2.4339	4.0535
COP Model (Confidence level 90%)	0.5605	1.1626	1.8603	2.4669	3.6391
Stochastic Model(Confidence level 90%)	0.5476	1.2681	1.8254	2.4472	4.0676



The computation time to obtain the inventory strategy from stochastic model is about 45mins, compared with less than 5 mins in the case of running the COP model.

Benchmark #2

Simulated Lost Sales CDFs Comparison

Inventory Strategy: non-monotone in budget



Inventory levels under different inventory budgets

Disruption Risk Mitigation in Supply Chains – The Risk Exposure Index Revisited

Chung-Piaw Teo NUS Business School & Institute of OR and Analytics



THANK YOU

Sarah Yini Gao Singapore Management University Zhenzhen Yan National University of Singapore

David Simchi-levi MIT